



Royal Canadian Gendarmerie royale  
Mounted Police du Canada

Your file Votre référence  
833568

Our file Notre référence  
AI-2023-01881

FEB 27 2023

Mr. Mark Blumberg  
2300 Yonge Street, Suite 1600  
Toronto, Ontario M4P1E4

Dear Mr. Blumberg:

This is in response to your informal request which was received by this office on February 24, 2023, for:

*Disclosure package pertaining to: A-2020-00147*

Attached is a copy of the records that were previously released.

Should you wish to discuss this matter further, contact the undersigned. Please quote the file number appearing on this letter.

Regards,

Steve McMurtry  
Access to Information and Privacy Branch  
Mailstop #61  
73 Leikin Drive  
Ottawa, Ontario K1A 0R2  
613-843-3377  
Steven.McMurtry@rcmp-grc.gc.ca



## FEDERAL POLICING NATIONAL TRAINING SERVICES

### Counter Terrorism Information Officer

November 13-15, 2013

**Course Name: Counter Terrorism Information Officer**

**Date: Wednesday November 13<sup>th</sup> to Friday November 15<sup>th</sup>, 2013**

**Date**

**November 13-15, 2013**

**Time**

**08:00-15:30**

**Location**

**RCMP HQ Mess  
73 Leikin Drive, Ottawa**

You have been selected to attend the **Counter Terrorism Information Officer Workshop** offered in English. This workshop will run from November 13<sup>th</sup> to November 15<sup>th</sup>, 2013 and is being held at the following location:

**RCMP HQ Mess,  
73 Leikin Drive, Ottawa, ON**  
Time: 08:00 – 15:30

The following information will answer questions you may have in regard to your attendance.

#### COURSE ATTENDANCE, CONFIRMATION AND OTHER COMMITMENTS

It is required that you attend all sessions of this workshop; missing any part of the training will not allow you to receive your certificate.

If you have known commitments that will not allow you to attend the entire workshop, such as court duties or other operational requirements, please advise Linda Jackson immediately so we can give another candidate the opportunity to attend.

#### PARKING AND BUILDING ACCESS

Visitors are only permitted to park in the RCMP Visitor parking area on the east side of Leikin Drive (outside the secure perimeter). Visitor parking is free.

All visitors must proceed to the Commissionaire's station in the new Visitor Centre (adjacent to parking area) to gain site access. Photo identification is required for a visitor's pass to be issued.

Lock boxes are available for restricted items such as cell phone, blackberry, cameras and laptop. Non-NHQ participants will require a temporary (V) building pass in order to gain access to the M. J. Nadon Building. The Visitor passes will be provided to you at the visitors centre on the first day of the workshop.



# FEDERAL POLICING NATIONAL TRAINING SERVICES

## COURSE CANDIDATE JOINING INSTRUCTIONS

### ARRIVING BY CAR

RCMP employees must enter via the main entrance on Leikin Drive at the traffic signals (**Principal Entrance**) and proceed through the gates. *All employees in the vehicle* will be required to show their building access card to the Commissionaires on entry.

**Directions from Merivale Road:** Follow Merivale Road south bound, south of Fallowfield Road. Turn right on Leikin Drive. Follow sign to RCMP 'Principal Entrance' (at the lights).

**Directions from Prince of Wales Drive:** Follow Prince of Wales Drive, turn onto Merivale Road and proceed north past the RCMP site. Turn left immediately onto Beckstead Road and proceed to Leikin Drive. Turn left and follow Leikin Drive to the Principal Entrance at traffic signals. (*Please refer to the RCMP Welcome Guide webpage for further information*).

### ATTIRE

Attire is business casual.

### MEALS

Meals will **not** be provided. There is a cafeteria on site and a Tim Horton's kiosk.

Regards,

C/M Linda Jackson, Course Manager  
Federal Policing National Training Services  
73 Leikin Drive, Mailstop #149  
M2-3-102-23, Ottawa, Ontario, K1A-0R2  
Phone: 613-843-6948 Cell: 613-404-5411  
[Linda.Jackson@rcmp-grc.gc.ca](mailto:Linda.Jackson@rcmp-grc.gc.ca)



# Federal Policing National Training Services

## Counter Terrorism Information Officer Workshop

### End of workshop Report

**I/O Number:** 723040

**HRMIS Course Number:**

**Location:** 73 Leikin Drive, Ottawa

**Course Dates:** November 13-15, 2013

**Business Stream:** Strategic Policy and External Relations/ Public Engagement

**CTS:N/A**

**Course Manager:** Linda Jackson



# Title of Course/Workshop/Conferences

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# Title of Course/Workshop/Conferences

## COURSE TRAINING STANDARD (CTS) BACKGROUND

### PURPOSE

Terrorism and criminal extremism in Canada represent serious and evolving threats, and are real concerns to law enforcement agencies. There are terrorist operatives and supporters, who operate within Canada's borders, that are well funded, security conscious, resourceful and may have no criminal history. They operate within our communities by recruiting, training, fundraising, gathering intelligence, and procuring materials in support of their criminal activities.

In doing so, there is a good chance that criminals will come into contact with first responders performing their duties before specialized sections like National Security. As the identification and apprehension of these individuals and groups represent a growing challenge, there is a real need to have as many informed front line resources as possible in order to deny terrorists the means and opportunity to carry out their activities.

Led by the RCMP, the Counter Terrorism Information Officer (CTIO) initiative provides first responders and frontline police officers with terrorism awareness training that draws upon the expertise from various agencies within the national security community. The goal of the CTIO initiative is to increase national security awareness in first responders across the country so they can identify national security threats at the earliest possible stage, as early detection is vital to prevent terrorist attacks.

With this knowledge, CTIO's can inform and educate others within their workplace, thereby enhancing awareness about key indicators of terrorist criminal activities, techniques and practices. They also help first responders be alert to indicators of potential terrorist criminal activity that might otherwise go unnoticed and unreported.

# Title of Course/Workshop/Conferences

## COURSE DESCRIPTION

Individuals selected to attend CTIO workshops receive training led by the RCMP Public Engagement unit in the form of a three day workshop that includes:

- An overview of the mandate of the federal government in national security.
- Recognition of pre-incident indicators.
- Criminal terrorist group profiles
- National security strategic environment and critical infrastructure.
- Case studies.
- Cultural awareness in the form of a community speaker.

## COURSE MODULES/TOPICS DESCRIPTION

*Please list the topics from the CTS/Syllabus and provide a brief description of each topic.*

MODULE	TITLE	DESCRIPTION	NAME OF INSTRUCTOR
	Overview of Course	Overview	Linda Jackson and Sgt Guri Dhanoa/ RCMP
	CTIO Introduction	Intro	Cst Param Dhillon and Anik Bernard/RCMP
	Phenomenon of Terrorism	Terrorism in Canada and the world today	Sgt Guri Dhanoa/ RCMP

## Title of Course/Workshop/Conferences

	OPP PATS Roles and Responsibilities	R and R	/OPP
	Freeman on the Land	Description of FOTL in Canada today	'OPP
	Radicalization	Description of process of radicalization to violence.	
	National Security Strategic Environment	Listing of terrorist groups in Canada and the world	Tracey Dyall/RCMP
	Terrorist Event Pre- Incident Indicators (TEPII)	Indicators to detect terrorist events	Sgt Dustin Rusk/RCMP
	Explosives Device Unit Presentation	Indicators to detect creation of explosive devices	Ottawa Police-RCMP
	Conviction	Video portrayal of convicted terrorist	Ottawa Police
	Critical Infrastructure/Suspicious Incident Reporting	Description of critical infrastructure and how to report suspicious incidents	Tim O'Neil/ RCMP
	Domestic Extremism	Description of domestic extremism groups in Canada	Tim O'Neil/ RCMP
	Toronto 18- Project Osage	Case study	Supt Jamie Jagoe/ RCMP

# Title of Course/Workshop/Conferences

	Community Speaker	Speaker from Muslim community to dispel some myths of the Muslim religion	
	Your Role as a Counter Terrorism Officer	R and R	Sgt Guri Dhanoa/ RCMP

## LEARNING OUTCOMES

- To gain an awareness of the mandate of the federal government in regards to national security.
- To gain an awareness of pre-incident indicators.
- The knowledge of Terrorist group profiles, both in Canada and around the world.
- To gain an understanding of the NS strategic environment and critical infrastructure as it relates to Canada.
- To gain understanding of terrorist activity in Canada and possible pre-incident indicators through case studies.
- To enhance cultural competencies within their communities.

# Title of Course/Workshop/Conferences

## COURSE/WORKSHOP OVERVIEW

### COURSE SYNOPSIS

The CTIO initiative has been in place for approximately 4 years. There are 11 divisions represented by CTIO coordinators across the country. Sgt. Guri Dhanoa is the subject matter expert and had been working as national coordinator since April 2012. With the re-engineering of Federal Policing the CTIO initiative had an uncertain future and was temporarily put on hold until the responsibility for deliveries was allocated. The CTIO initiative was delegated to my portfolio when I started in FPNTS in August of 2013. We ran our first workshop in Ottawa at 73 Leikin on November 13-15, 2013.

Workshops have taken place in these other locations in the last fiscal year:

Terrace, BC - September 23-25, 2013

Saint John, NB - February 4-6, 2014

Montreal, QC – February 11-13, 2014

Regina, SK – February 25-27, 2014

Halifax, NS - March 18-20, 2014

Toronto, ON – March 28-30, 2014

We had 50 candidates registered and 46 candidates successfully completed the workshop. The workshop was very well received and candidates were interested and engaged.

We brought Cst. Param Dhillon from O Inset and Cpl. Anik Bernard from National Division to present the CTIO Introduction. As O div had recently taken over the responsibilities for National division in regards to INSET their direction forward was not clear. In the future we will be certain to ensure that the CTIO Introduction offers are clear direction and understanding of the CTIO program in the NCR region. This is not an issue in other Divisions.

## Title of Course/Workshop/Conferences

presented on OPP PATS Roles and Responsibilities and Freeman on the Land respectively. Their presentations were very well received and they covered all their own costs to travel and present. presentation on Radicalization was the workshop favorite as always. His presentation was extremely engaging and informative. Tracey Dyall and Tim O’Neil’s presentations on NS Strategic Environment and Critical Infrastructure and Suspicious Incident Reporting were also very informative.

The candidates enjoyed the Terrorist Event Pre-Incident Indicators (TEPII) portion presented by Sgt. Dustin Rusk of the RCMP. Our concern here was the size of the group. We used the atrium for the group work and as mentioned previously this was not optimal. Also it took a very long time for each group to present and this caused us to be late breaking for lunch.

from Ottawa Police, did a fantastic job with the EDU/CBRNE presentation and all the candidates loved the “hands on” props. We were honored with Supt. Jamie Jagoe’s first-hand experience on the Toronto 18/Osage presentation. The room was mesmerized.

of the Ottawa Police Service seconded to RCMP did an excellent job with his presentation of the Conviction video and community speaker delivered an enlightening cultural perspective on the Muslim religion and how it is viewed in today’s society.

The CTIO initiative is undergoing some growing pains and we are hoping to create a standardized syllabus with room for each division to deliver presentations according to the priorities identified within their areas in regards to National Security. The CTNS sub committee will review the syllabus in the near future and then hopefully we can move forward to secure the sustainability and continuance of this workshop.

# Title of Course/Workshop/Conferences

## BUDGET

FORECAST	ACTUAL COSTS
\$5000	\$2268.96

- A sentence describing if the forecast was on target or if the actual costs were higher/lower than the forecast and explain why.
- A few sentences capturing if the cost have increased/decreased or remained the same and what were the attributing factors for increases from previous courses within the fiscal year.
- A sentence capturing what the costs are such as travel/accommodations, venue, etc...

COST BREAKDOWN	
Flights	\$750.12
1393/1330 Expenses	\$1518.84
Over-time	
Consultant Fees	
Venue	
Equipment	
Course Supplies	
Printing	
Hospitality	
Miscellaneous	
Total Expenses	\$2268.96

- Costs were minimal as we held this workshop at RCMP HQ 73 Leikin Drive. All candidates attended at their own cost. We brought Doug Lukawy to observe and he was able to access credits to minimize the cost of his flight. The OPP presenters looked after their own costs. The only additional costs for presenters included Supt Jamie Jagoe's flight and expenses and Cst Param Dhillon's hotel and expenses. In the future we would not bring an O division representative as it was not necessary.

# Title of Course/Workshop/Conferences

## VENUE

For this course report I will discuss only the HQ location for the delivery of the Ottawa CTIO workshop which was held November 13-15, 2013 at the Mess located at 73 Leikin Drive. (The only other workshop I attended, in an observer role, was the CTIO in Toronto at George Brown College. I will not speak to that venue in this report).

The Mess was a perfect size room to hold the workshop as it was large enough to hold 50 candidates. In the future the large number of candidates will be changed as it was difficult to coordinate a large number of people for the syndicate work. We sent the candidates to the atrium and this was not the best environment for group work. The room was bright and the AV equipment was excellent. We have agreed to hold the maximum number of candidates to 40.

The largest problem with the venue was the fact that the majority of candidates were from outside the RCMP. This meant they needed Visitors passes. With a Visitors pass you need an escort. It was absolutely impossible for the 3 coordinators to escort the candidates when they went for lunch or coffee. In one case a few candidates slipped outside for a smoke break and could not get back in the building. One of the presenters let them back in the building however security was called and a report was placed.

After the workshop the Visitors Centre contacted me with two Visitors passes that were missing. I had no information on who had these passes as the Visitors center monitored the passes themselves.

Although the cafeteria and Tim Hortons are on sight, when 50 candidates descend on Tim Hortons for morning coffee it makes for a VERY long line up. This caused the candidates to return late from breaks.

Although the room is very nice and the price is right at no cost, I would not suggest this venue in the future because the Visitors pass issue simply does not work for this type of workshop that is offered to external partners.

## EVALUATION DATA SUMMARY

The evaluations were relatively positive for this workshop. Most of the participants were from partner agencies and were happy to attend and receive the information we had to

# Title of Course/Workshop/Conferences

share. There were some requests for more information, at a higher security level, but the intent of the CTIO workshop is to deliver unclassified information to first responders. In doing this some candidates, ie partner police agencies, felt that more information would be beneficial to them.

On the whole the facilitators were very well respected by the candidates. As the course manager I would provide direction in the future to avoid some repetition that did occur during this workshop. This would provide a more efficient delivery.

## COURSE OBSERVATIONS

**OBSERVATION 1:** The venue was not ideal for outside candidates.

**RECOMMENDATION 1:**

The CTIO workshop should be held in a venue that allows more freedom to the candidates. The HQ location did not allow for the candidates, from outside agencies, to move about freely within the building.

**OBSERVATION 2:** The large class size did not allow for effective group work.

**RECOMMENDATION 2:**

A smaller class size is recommended to accommodate the TEPII group work. A maximum of 40 students is suggested.

## CTIO Initiative Nationally

**OBSERVATION 1:** Each delivery of the CTIO is different than the next and varies with divisions.

**Recommendation 1:**

## Title of Course/Workshop/Conferences

We attempt to improve the Counter Terrorism Information Officer workshop with every session we deliver. The world of Counter Terrorism is constantly changing and we strive to keep the content current by bringing in subject matter experts in the fields on National Security, Counter Terrorism and Public Safety. Although we are attempting to encourage the divisions to become as autonomous as possible, our goal is to ensure the subject matter is up to date and accurate. It is imperative that we ensure the accuracy of the content in order to ensure the consistency and continuity of the workshop. An out of date or obsolete workshop is of no use to anyone. In order to accomplish this, both Sgt Guri Dhanoa and I agree that a subject matter expert must be assigned and available to oversee the national delivery of the program.

### **LIST OF FACILITATORS/SYNDICATE LEADERS/UNDERSTUDY**

<b>NAME OF FACILITATOR/SYNDICATE LEADER/UNDERSTUDY</b>	<b>POLICY CENTRE/SECTION/DIVISION</b>
Linda Jackson and Sgt Guri Dhanoa/RCMP	FPNTS and FP Public Engagement
Cst Param Dhillon and Anik Bernard/RCMP	INSET O div/ Toronto and Ottawa
Sgt Guri Dhanoa/ RCMP	FP Public Engagement
'OPP	OPP Ottawa
/OPP	OPP Orillia
	Public Safety, Ottawa
Tracey Dyall/RCMP	FPCO
Sgt Dustin Rusk/RCMP	FP Public Engagement
' Ottawa Police-RCMP	Ottawa Police seconded to RCMP

# Title of Course/Workshop/Conferences

' Ottawa Police	Ottawa Police seconded to RCMP
Tim O'Neil/ RCMP	FPCO
Tim O'Neil/ RCMP	FPCO
Supt Jamie Jagoe/ RCMP	O div, London
	Ottawa
Sgt Guri Dhanoa/ RCMP	FP Public Engagement

## APPROVAL

<b>Prepared By</b>		
Name of Course Manager	<b>Linda Jackson</b>	
<b>Supported By</b>		
A/IC Course Management and Delivery	<b>Name:</b> <u>Dominique Proulx</u>	<b>Date</b> _____
<b>Approved By</b>		
A/OIC Federal Policing National Training Services	<b>Name:</b> <u>Kim Begley</u>	<b>Date</b> _____
<b>Reviewed By</b>		
Policy Centre	<b>Name:</b> <u></u>	<b>Date</b> _____

# Title of Course/Workshop/Conferences

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## COUNTER TERRORISM INFORMATION OFFICER WORKSHOP

RCMP HQ

73 Leikin Drive, Ottawa

Time	Day 1- Wednesday Nov. 13,2013	Time	Day 2-Thursday Nov. 14, 2013	Time	Day 3-Friday Nov.15, 2013
08:00-08:15	Welcome by (TBD)	08:00-10:00	TEPII-RCMP, Dustin Rusk	08:00-09:00	Critical Infrastructure/Suspicious Incident Reporting – RCMP, Tim O’Neil
08:15-08:30	Overview of Course- RCMP, Linda Jackson and Sgt. Guri Dhanoa			09:00-10:00	Domestic Extremism – RCMP, Tim O’Neil
08:30-09:00	CTIO Introduction – RCMP, Cst. Param Dhillon and Anik Bernard				
09:00-09:45	Phenomenon of Terrorism RCMP, Sgt. Guri Dhanoa				
09:45-10:00	Coffee break	10:00-10:15	Coffee break	10:00-10:15	Coffee break
10:00-11:00	OPP PATS Roles and Responsibilities- OPP PATS	10:15-12:00	TEPII-RCMP, Dustin Rusk	10:15-12:00 10:15-12:00	Toronto 18- Project OSAGE- RCMP, Supt. Jamie Jagoe
11:00-12:00	FOTL OPP Hate Crime				
12:00-13:00	Lunch	12:00-13:00	Lunch	12:00-13:00	Lunch
13:00-14:30	Radicalization- Public Safety,	13:00-14:30	EDU Presentation – Ottawa Police Service,	13:00-14:30	Community Speaker- .
14:30-14:40	Coffee break	14:30-14:40	Coffee break	14:30-14:40	Coffee break
14:40-15:30	National Security Strategic Environment RCMP, Tracey Dyall	14:40-15:30	Conviction – Ottawa Police Service, !	14:40-15:00	Your Role as a Counter Terrorism Information Officer- (TBD)  Closing Remarks and Certificates



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## FEDERAL POLICING NATIONAL TRAINING SERVICES

### Counter Terrorism Information Officer Workshop

**DATE:** November 13 – 15, 2013

**LOCATION:** RCMP HQ Mess,  
73 Leikin Drive,  
Ottawa

#### OVERVIEW

As part of the effort of the Canadian Association of Chiefs of Police – Counter Terrorism and National Security Committee to increase national security awareness of first responders across the country, the RCMP will be hosting a Counter Terrorism Information Officer (CTIO) workshop in Ottawa Ontario. The workshop is scheduled from November 13 until November 15, 2013 at the Mess at RCMP NHQ, 73 Leikin Drive in Ottawa, ON.

CTIO Workshop	Date
Counter Terrorism Information Officer	Wednesday November 13 <sup>th</sup> to Friday November 15 <sup>th</sup> , 2013

A CTIO is an individual that serves as the principal point of contact between their office and the Integrated National Security Enforcement Team (INSET).

With the information received from this 3 day training workshop the CTIO will be equipped to inform and educate others within his or her office, thereby enhancing awareness and operational preparedness relating to terrorism.

**Please provide participant names and contact information to Linda Jackson.** Names will be collected on a first come, first served basis. We have space allocated for a maximum of 50 candidates. If we receive a greater interest we will be compiling a waiting list for the next available CTIO workshop.

Please forward any questions related to the CTIO initiative to [Linda.Jackson@rcmp-grc.gc.ca](mailto:Linda.Jackson@rcmp-grc.gc.ca) or at 613-843-6948.



# FEDERAL POLICING NATIONAL TRAINING SERVICES

## Background: Counter Terrorism Information Officer (CTIO)

### General

In principal (but not superseding pre-existing information sharing arrangements between INSET and its law enforcement partners), a CTIO will be an individual that serves as the principal point of contact between their office and INSET. With the information received at the CTIO workshop, the CTIO is then equipped to inform and educate others within his or her office. This will enhance awareness and operational preparedness relating to terrorism.

### Objective

The objective of the CTIO initiative is to increase national security awareness across Canada so that first responders are equipped with the knowledge to identify national security threats as early as possible.

This three day workshop focuses on the following:

- National security overview
- Recognizing pre-incident indicators
- Terrorist groups
- Radicalization
- The role of the CTIO in home agencies

The first responder needs to be alert to indicators and warnings of potential terrorist activity that might otherwise go unnoticed and unreported. CTIOs are a vital link in keeping first responders knowledgeable about current terrorist tactics, techniques and practices. With this information, first responders will be better able to recognize these indicators and respond appropriately.

# FEDERAL POLICING NATIONAL TRAINING SERVICES

## Benefits

Participation in the CTIO workshop is a “win-win” between participating agencies and INSET. Each partner benefits through the CTIO initiative by increasing the safety of their communities through:

- Enhancing public safety.
- Putting additional national security resources on the ground throughout the country.
- First responders become engaged in national security matters.
- First responders are trained to recognize pre-incident indicators and respond appropriately to them.
- The CTIO initiative strengthens intelligence led policing by involving all interested communities.

## Implementation

The CTIO initiative is fully supported by the Canadian Association of Chiefs of Police – Counter Terrorism and National Security Committee (CACP-CTNS). The Committee is “mandated to harmonize the work of the Canadian law enforcement community in identifying, preventing, deterring, investigating and responding to criminal activities related to terrorism and national security threats”. The Committee’s aim is to have a CTIO in every detachment, district or division of each municipal police service, provincial police service, provincial corrections, federal corrections and law enforcement agency in Canada.

**Please provide the names and contact information to Linda Jackson.** Names will be collected on a first come, first served basis. We have space allocated for a maximum of 50 candidates. If we receive a greater interest we will be compiling a waiting list for the next available CTIO workshop.

Linda Jackson  
Federal Policing National Training Services  
73 Leikin Drive, Mailstop #149  
M2-3-102-23, Ottawa, Ontario, K1A-0R2  
Phone: 613-843-6948 Cell: 613-404-5411  
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